



## VP Bank e-banking – Functions, Processing Times

### Functions depending on location

Certain VP Bank e-banking functions do not apply for all locations. The following functions are only available with a business agreement at the defined VP Bank locations.

#### Location and codes

- LI Verwaltungs- und Privat-Bank Aktiengesellschaft, Vaduz
- CH VP Bank (Schweiz) AG, Zurich
- SG VP Bank (Singapore) Ltd., Singapore
- BV VP Bank and Trust Company (BVI) Limited, BVI
- LUX VP Bank (Luxembourg) S.A, Luxembourg

Function/Location	LI	CH	SG	BV	LUX
<b>Payment Orders, Standing Orders, DTA, BESR</b>					
• Payment orders administration	●	●	●	●	●
• Orange payment slip	●	●			
• Red payment slip	●	●			
• Enter orange and red payments slips with scanner	●	●			
• Domestic payment CHF/EUR	●	●			
• International payment	●	●	●	●	●
• Internal bank transfer	●	●	●	●	●
• Account transfer	●	●	●	●	●
• Standing orders administration	●	●	●	●	●
• Data transfer DTA	●	●			
• Data transfer BESR	●				
<b>Stock Exchange and Money Market</b>					
• Stock market order administration	●	●	●	●	●
• Buy / sell securities	●	●	●	●	●
• Collective buy order	●	●	●	●	●
• Money market administration	●	●	●	●	●
• Enter fixed term deposit	●	●	●	●	●
• Direct Deals	●	●	●	●	●
• Options (buy to close/sell to close)	●	●	●	●	●
<b>Data Transfer</b>					
• Send DTA files to VP Bank	●	●			
• DTA – Overview with details and functions	●	●			
• Delivery of BESR and LSV – files	●	●			
• Printing of BESR und LSV – reports	●	●			

Function/Location	LI	CH	SG	BV	LUX
<b>Services and Orders</b>					
• Receive e-post	●	●	●	●	●
• Subscription for VP Bank publication	●	●	●	●	●
• Send messages to VP Bank	●	●			
• Order red payment slips	●	●			
• e-order asset statement	●	●	●	●	●
• e-order account statement	●	●	●	●	●
• Order brochures	●	●	●	●	●
• Messages for helpdesk and client advisor	●	●			
<b>Requests, Charts and Overviews</b>					
• Request asset overview	●	●	●	●	●
• Request account statements	●	●	●	●	●
• Overview expiration dates	●	●	●	●	●
• Consolidated client overview (customer group)*	●	●	●	●	●
• Asset overview	●	●	●	●	●
• Account balance, overdraft	●	●	●	●	●
<b>e-banking<sup>plus</sup></b>					
• Creating aliases for clients	●	●			
<b>Customer Management and Contracts (for staff)</b>					
• Helpdesk application for the staff	●	●	●	●	●
• Customer Management and administration	●				
• Print password and Token letter	●	●	●	●	●
• Application form German/French	●	●			
• Application form English	●	●	●	●	●
• Application form Flemish					●

\*For the locations BVI, SG and LUX, a maximal number of four non numeric characters is allowed.

## Processing Times

### Payment orders

Processing times for payment orders vary depending on how the order reaches us.

The corresponding status indicators are immediately updated in the payment order overview.

Payment orders		
• Single payment	Several times a day	Every ten minutes from 6 AM to 8 PM
• Collective payment	6 times a day	
• DTA payment	Several times a day	Every hour from 5 AM to 8 PM
• Standing order	Once a day	

### Stock Exchange Orders

- Stock exchange orders are processed during VP Bank trading hours in Vaduz, from 8 AM to 8 PM.
- The current status of the stock exchange order is updated in real time and can be checked in the stock exchange order overview.
- Updating depends on entry in the trading ledger (placement).
- Account and securities account bookings are available in e-banking after approx. 45 minutes..

### e-ordering

- Asset and account statements are made available approx. 5 Minutes after ordering. The orders are not delivered between Saturday 6 PM and Sunday 11.55 PM. Asset and account statements which have been ordered will be delivered afterwards.
- The current processing status is shown in the e-order overview.